



STUYTOWN PARTY BOOKING FAQs

1. How can I book a birthday party at StuyTown?

Residents can reserve a 2-hour time slot at one of the following playgrounds: StuyTown Playground 1, 2, 3, 4, or 6, or choose from two indoor spaces: Oval Kids or The River Room. Reservations can be made through the URBN Playground app.

2. What is the cost of reserving a space?

Contact URBN Playground for information at oval.services@urbnplayground.com.

3. What are the maximum guest allowances?

Maximum guest allowances are as follows:

- Playgrounds: 30 guests
- Oval Kids: 50 guests
- River Room: 50 guests

4. Will I have exclusive use of the space?

For the indoor spaces at Oval Kids and The River Room, your event will have exclusive use of the space. However, for the playgrounds you will be given a designated area of the playground, but you will not have exclusive use of the playground, and it will still be available for residents to use at their leisure.

5. How many birthday parties can happen at one time?

Our reservation system will only allow for 2 reservations to happen at one time in one playground. Playground reservations are on a first-come-first-served basis and if the playground you wish to reserve is already booked, we will offer you an alternative location or time.

6. What are the guidelines for using a playground for a birthday party?

- There is a limit to 30 guests per party.
- Noise such as music or entertainment is prohibited.
- Use of water balloons is not permitted.
- Non-resident attendees should vacate the playground at the conclusion of the party.

7. Why is there a deposit? Is it refundable?

The deposit helps to ensure that residents adhere to the other playground guidelines. If the resident did not violate any of the rules, the deposit is refunded within 48 hours after the party.

8. Who can I contact for questions or concerns regarding my booking?

URBN Playground provides email customer service 9am-5pm, Mon-Fri: oval.services@urbnplayground.com.

For general inquiries, residents can also email Lifestyle Services at Beam Living: stuylifestyle@beamliving.com.